

Therapeutic Staff Support Worker (TSS Worker)

A person in this position provides one-to-one mental health interventions to adolescents under the age of twenty-one, who are confronted with serious, identified, emotional disturbances. The goal of the TSS Worker is to prevent the adolescents from entering a more restrictive setting or service. The TSS Worker may also provide service to integrate the adolescent into normalizing settings and activities.

Job Duties:

Provides face-to-face behavioral interventions.

Implements Individualized Treatment Plans.

Provides support to parents, teachers, and community officials.

Serves as a role model exhibiting appropriate, positive behavior.

Provides positive reinforcement to the clients and families.

Implements consequences for inappropriate actions of the adolescent.

Communicates with peers and co-workers and exchanges information which is important in achieving the individual goals for the clients.

Performs related work as required.

Required Knowledge, Skills, and Abilities:

Ability to analyze complex issues and make good decisions.

Ability to communicate effectively both orally and in writing.

Ability to follow schedules and meet established deadlines.

Ability to maintain confidentiality in all client related matters at all times.

Ability to organize and plan in a methodical systematic approach.

Ability to establish and maintain effective working relationships with clients, families, and other employees.

